

1. Our Commitments to You	2. Your obligations to us
<p>1.1 All direct debits will occur as per the above schedule, subject to clause 1.2.</p> <p>1.2 If any drawing falls due on a non-banking day, it will be debited to your account the next banking day following the scheduled debit date.</p> <p>1.3 All personal information held by us will be kept confidential except for:</p> <ul style="list-style-type: none"> (a) information provided to our financial institution to enable the direct debit to your nominated account; (b) as authorised by your “DDR Service Agreement”; (c) the purpose of resolving any enquiries or claims under this agreement; (d) a specific requirement by law. 	<p>2.1 You have checked that:</p> <ul style="list-style-type: none"> (a) the nominated account can accept direct debits (your financial institution can confirm this); (b) the nominated account details provided have been checked against a recent statement and any required changes notified immediately to CONNECT TV Customer Service; <p>2.2 On the scheduled debit date and for a few days after, there is sufficient cleared funds or credit available in the nominated account to enable a successful direct debit as per the above schedule (your financial institution and CONNECT TV may charge you a fee for direct debits that are returned or dishonoured due to insufficient funds);</p> <p>2.3 You will notify us if the nominated account has insufficient funds or is unable to accept a due direct debit for any other reason. <u>Any failed direct debit will be treated as a default under this agreement and its terms</u> (Connect TV Customer Service will contact you to arrange alternative payment of any due direct debits).</p>

3. Enquiries, Amendments & Disputes

3.1 For quick resolution, direct all enquiries, amendment requests or matters of dispute to CONNECT TV Customer Service, rather than to your own financial institution, and these should be made at least 14 working days prior to the next scheduled direct debit date.

3.2 Attach a copy of this agreement to all communications with CONNECT TV Customer Service.

Declarations, Acknowledgements & Authorities by Applicant to CONNECT TV Pty Ltd

- I authorise CONNECT TV to debit the nominated account as per the above DDR.
- I declare that the information given in and attached to this agreement is correct and complete to the best of my knowledge.
- I acknowledge that CONNECT TV will rely on this information when making its decision to accept this agreement.
- I authorise CONNECT TV to make any enquiries it deems necessary to confirm the information in this agreement.
- I acknowledge that this agreement is not regarded as an offer of credit under any legislation relating to the provision of consumer credit.
- I authorise CONNECT TV to obtain and provide certain personal information about me in accordance with the Privacy Act (1988) to a credit reporting agency and/or debt collection organisation if I default on this DDR agreement.
- I acknowledge that CONNECT TV has the right to recover any costs and/or fees incurred as a result of defaults by me under this DDR agreement.

“I/We” UNDERSTAND THAT THE NAME “CONNECT TV” OR FINANCIAL COMPANY THAT “CONNECT TV” WILL APPOINTED FOR COLLECTION PURPOSES WILL APPEAR ON MY ACCOUNT STATEMENT. “I/We” HAVE RECEIVED A COPY OF THIS AGREEMENT.

The Subscriber hereby authorises:

- (a) Connect TV to deduct payment for any Fees and Charges and Other Charges during the Term of this Agreement in accordance with the payment method specified in this Payment Authority.
- (b) Connect TV or its agent with APCA User ID Number to arrange funds to be debited from the Subscriber's designated account through the Bulk Electronic Clearing System;
- (c) Connect TV to verify the details of the Subscriber's account with the Subscriber's specified financial institution; and/or
- (d) The Subscriber's specified financial institution to release information allowing Connect TV to verify the Subscriber's account details.